

Draft
Governor's Council on Blindness and Visual Impairment (GCBVI)
Full Council Meeting Minutes
August 21, 2020

Members Present

Bob Kresmer
Ted Chittenden
Amy Porterfield
Allan Curry
Mike Gordon
Bea Shapiro
Nathan Pullen
Janet Fisher
Donald Porterfield
Brian Dulude
Terri Hedgpeth
George Martinez
Jim LaMay

Members Absent

David Steinmetz
Ed Gervasoni
Michael Bailey
Annette Reichman

Staff Present

Lindsey Powers

Guests Present

Kristen Mackey
Sue Kay Kneifel
Lisa Yencarelli
Julie Oliver
Ed House
Scott Weber
John McCann

Call to Order and Introductions

Bob Kresmer, Chair, called the meeting to order at 12:35 p.m. Introductions were made, a quorum was present, and the procedural meeting rules were explained.

Approval of May 15, 2020 Meeting Minutes

Ted Chittenden moved to approve the minutes of the March 20, 2020 GCBVI Full Council meeting as written. Bea Shapiro seconded the motion. The minutes were approved by majority voice vote.

GCBVI Chairperson's Report

Bob Kresmer stated that Jim LaMay would be retiring from the Arizona Center for the Blind and Visually Impaired (ACBVI) and from his long time as a representative on the GCBVI. Bob Kresmer stated the GCBVI thanked Jim LaMay for all of his hard work on the council and for ensuring the council continued to consider the needs of all blind and visually impaired Arizonans. Kristen Mackey congratulated Jim LaMay and thanked him for always assisting Rehabilitation Services Administration (RSA) in serving clients. Terri Hedgpeth thanked Jim LaMay for his service to the council and for all of his hard work at the ACBVI. John McCann stated Jim LaMay had always been a straight up individual and he appreciated his dedication to the ACBVI. Bea Shapiro thanked Jim LaMay for all his work with Independent Living (IL) and for participating in Legislation to support ILB individuals. Mike Gordon thanked Jim LaMay for all his help when Mr. Gordon first started with SAAVI Services for the Blind and for always being willing to share resources. Ted Chittenden stated he had known Jim LaMay for a long time and thanked Mr. LaMay for all his hard work on the council. George Martinez stated he knew many individuals that received services through ACBVI, and all expressed how helpful the center was. Janet Fisher stated Jim LaMay and the ACBVI had always been a great neighbor to the Arizona Talking Book Library and she would miss having Mr. LaMay on the council. Jim LaMay stated his appreciation of the council and he had been fortunate to be able to work with a great group of individuals.

Bob Kresmer stated the GCBVI workgroups continued to meet to discuss services to IL individuals and the Introduction to Blindness workshops. Mr. Kresmer noted the workshops had been occurring with participation from SAAVI, ACBVI and representatives from the council. Bob Kresmer encouraged committee Chairs that had not already, to turn in their reports to Ted Chittenden and the Public Information Committee for the GCBVI Annual Report. Bob Kresmer stated that he had received feedback that

individuals were able to continue to offer services and obtain resources virtually and would continue those efforts.

VRATE Conference Discussion

Bob Kresmer stated the Vision Rehabilitation and Assistive Technology Expo (VRATE) would be held virtually on November 13th, and he would forward additional information regarding participation.

Voting by Accessible Absentee Ballots Update

Ted Chittenden stated the Arizona Council of the Blind (AzCB) had passed a resolution in 2019 regarding making accessible ballots available to be printed and mailed in. Donald Porterfield stated he met with the Secretary of State Office to inquire why blind and visually impaired individuals were unable to vote under the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) guidelines. Donald Porterfield stated the Secretary of State Office stated their interpretation of Arizona Revised Statutes was that it would require Legislative action, to which he indicated that Federal law would supersede any state law found to be restrictive. Mr. Porterfield stated he was developing a demand letter, demanding that blind Arizonans or individuals with print disabilities have access to accessible ballots. Ted Chittenden inquired whether the council could identify the view of the Governor's Office prior to making that recommendation. Donald Porterfield stated the council might not have sufficient time to speak to the Governor's Office, although the letter would go to the Secretary of State's Office, the Attorney General, and the Governor's Office. Bob Kresmer stated he was interested in obtaining feedback from the council.

Donald Porterfield motioned that the GCBVI meet with the Governor's Office regarding the accessible mail in ballots for blind and print disabled Arizonans and identify the position of the Governor's Office. Ted Chittenden seconded the motion. The vote was approved by unanimous voice vote.

Effects of Pandemic on Students and Adults

This item was tabled.

RSA Administrator's Report

Kristen Mackey stated RSA staff continued to provide services virtually to clients and the state would continue to reevaluate in-person services in September, although the state would continue to follow the national criteria for opening. Ms. Mackey stated RSA continued to distribute laptops and cell

phones to staff to be able to continue their jobs remotely. Kristen Mackey stated RSA continued to put a hold on case closures in case a client needed to obtain additional services, which had affected the case closure numbers. Kristen Mackey stated the Department of Economic Security (DES) and RSA would reduce the physical footprint of the agencies, while expanding individuals' access to services and enhancing virtual technologies. Kristen Mackey stated RSA had identified that Google Meets was not the most accessible platform and had recommended Zoom. She noted that RSA had purchased Zoom licenses for staff and would begin deploying those licenses to staff members.

Kristen Mackey stated the FFY 2021 budget included a slight cost of living increase. She noted that she had not been informed of any cuts to the 2020 State budget, and RSA continued to budget with level funding. Ms. Mackey stated RSA was at about 97% of the Pre-Employment Transition Services (Pre-ETS) funding and did return about \$90,000. Kristen Mackey stated RSA would begin shifting funds to the Business Enterprise Program (BEP) to support the staff and operators. She noted the BEP operators had been significantly impacted by the effects of COVID-19. Kristen Mackey stated the Relief Acts had not included any funding for VR or BEP, although the Cares Act provided a little over one million for IL, in which some of the funding had been distributed to the Centers for Independent Living (CIL). Kristen Mackey stated RSA was Federally monitored in 2018 and received the report in 2020 with 4 findings, in which 2 of the findings had already been resolved. Kristen Mackey stated RSA had 2 consecutive quarters of 95% compliance or better for eligibility determination and RSA's agreement with the State Education agency was approved. Kristen Mackey stated RSA would continue to work on IPE timeliness, and needed to have 2 consecutive quarters of 90% or better, and noted RSA was currently at about 70-80% compliant. Ms. Mackey stated that removing individuals from the Order of Selection (OOS) wait list and COVID had impacted the IPE timeliness metric.

Kristen Mackey stated RSA staff were using the ARIZONA@WORK Proud Partner logo to increase awareness that VR was part of the workforce development system and would increase communication and knowledge of local areas. Kristen Mackey stated all ARIZONA@WORK partners and local areas would be equipped with technology and skills to be able to provide services to individuals with disabilities. Kristen Mackey stated the end of year goal was for 2,105 job placements, and RSA was able to finish the year with 2,128 job placements. Kristen Mackey stated the other key performance metric was for 1,740 exits with employment, and RSA had 1,580 exits with employment, which was impacted due to the hold on case closures. Kristen Mackey stated RSA alerted the Federal government regarding the hold on case closures, in which the Federal government

agreed with that strategy. Kristen Mackey stated the previous year, RSA received a high number of appeals and formal complaints, although a majority of those were from the same individual. Ms. Mackey stated that currently, RSA received 45 informal reviews, in which 9 pursued mediation, 8 participated in the next level and there were 34 Fair Hearings. She noted that 17 of the Fair Hearings were from the same individual. Kristen Mackey stated the Ombudsman had been working with staff to explain case decisions to clients and held Appeals workshops and tip sheets to assist staff.

Kristen Mackey stated RSA revamped the Client Satisfaction Surveys, which were sent to open and closed clients. Ms. Mackey stated RSA sent out 368 surveys to open cases, in which most respondents were from Maricopa followed by Pima and Yavapai counties. She added that RSA sent 136 surveys to clients that were closed with and without employment. Kristen Mackey stated RSA included the opportunity for clients to include contact information if they were interested in providing more feedback. Kristen Mackey stated Lindsey Powers was able to contact 7 clients, in which clients reported frustration with their case being transferred or a lack of contact with their counselor. She noted that other clients indicated they were happy with their services, and that services had slowed somewhat due to the pandemic. Kristen Mackey stated the satisfaction rating of open clients ranged between 79-92% and the lowest response rate was the contact rate with the counselor, which was 79%. Kristen Mackey stated the highest response rate was 92% of clients that felt they were treated with courtesy by their counselor. Kristen Mackey stated the closed cases reported 82-100% satisfaction, and 100% felt they were treated with courtesy.

Ted Chittenden inquired whether RSA anticipated that there would be affects to the 2022 budget. Kristen Mackey stated RSA projected 3 years out, and RSA had already seen a shift in the funds, and RSA would continue to monitor and shift funds, as necessary. Ms. Mackey stated RSA had seen a reduction in client spending, and the agency would potentially be able to use funds for pilot programs. Bob Kresmer inquired whether RSA anticipated that any VR funds could be swept due to a reduced client spending. Kristen Mackey stated that currently all state funds were Federally matched, although it would be a possibility for 2021 or 2022, until the funds had been matched. She noted there had not been any conversations regarding hiring freezes or furloughs, although 2008 experienced a similar economic downturn. George Martinez inquired whether RSA received applications for Karla Rivas-Parker's position. Kristen Mackey stated that she and Brian Dulude had been in contact with HR regarding how to recruit a qualified individual for that position, although it had not been posted yet. Bob Kresmer inquired regarding Ms. Mackey's national efforts and involvement

with other groups. Kristen Mackey stated she was part of the Council of State Administrators of Vocational Rehabilitation (CSAVR), which included general, combined and blind agency directors. Kristen Mackey stated she was the Region Representative for Region 9 of CSAVR, which worked to align activities. Kristen Mackey stated the group was working to develop data that mattered to VR Directors in terms of service delivery to clients, and how to measure the efficiency and quality of services. She noted that the additional measures would be included in Federal monitoring once they had been finalized. Bob Kresmer inquired how Arizona VR compared to other states. Kristen Mackey stated that she was incredibly involved in the activities and was increasing in the standing nationally. She noted that from a data perspective, Arizona had some areas of improvement, which could be improved with better data entry by VR staff. Bob Kresmer inquired whether RSA would consider utilizing a different case management system. Kristen Mackey stated RSA would stop having direct support to Libera at the end of the year, and RSA would begin exploring additional systems. Amy Porterfield stated SAAVI had conversations with the Contracts Unit and the forms used for reporting. Ms. Porterfield inquired whether the providers could participate in the discussions regarding the metrics and how to better tell the VR story. Kristen Mackey agreed, and noted that all data was loaded into Libera and had to be extracted manually, which was not most effective

SBVID Program Manager Report

Brian Dulude stated the Introduction to Blindness workshops had been occurring and ACBVI, SAAVI, Foundation for Blind Children (FBC), Blind Inc., GCBVI, Arizona Council of the Blind (AzCB), and National Federation of the Blind (NFB) representatives were participating in those workshops. He noted the workshops had been occurring virtually via Zoom. Brian Dulude stated that Beverly Reghabi, Services for the Blind Visually Impaired and Deaf (SBVID) Supervisor had retired. Mr. Dulude stated SBVID hired Daniel Enriquez to fill that position. He added that SBVID hired Madison Miller to fill the Supervisor position that covered northern Arizona.

Brian Dulude stated the total number of individuals in VR in 2019 was 1,072 and was 976 in 2020. Brian Dulude stated in 2019, there were 24 veterans and 31 in 2020. Brian Dulude stated that in 2019, there were 21 individuals on the OOS and there were 0 in 2020 due to being able to serve all categories. Mr. Dulude stated the number of VR applications was 203 in 2019 and 176 in 2020. He noted the average number of days from application to eligibility in 2019 was 63.5 and was 49.6 in 2020. Brian Dulude stated the eligibility determination compliance within 60 days was 83.8% in 2019 and 85.6% in 2020. Brian Dulude stated the number of plans written in 2019 was 738 and 870 in 2020. He stated the average

number of days from eligibility to IPE implementation was 85.1 in 2019 and 129 in 2020. He added the highest hourly wage in 2019 was \$88.45 and \$65.10 in 2020; the lowest hourly wage was \$10.00 in 2019 and \$9.00 in 2020. He added the average hourly wage in 2019 was \$18.59 and \$19.24 in 2020. Brian Dulude stated 63 clients were placed in 2019 and 52 were placed in 2020. Brian Dulude stated 65 clients were placed successfully in 2019 and 61 in 2020.

Brian Dulude stated there were 48 VR clients that were deaf blind in 2019 and 48 in 2020. He stated the number of VR applications was 9 in 2019 and 7 in 2020. Brian Dulude stated the average number of days from application to eligibility in 2019 was 52.6 and 40.8 in 2020. He noted the eligibility compliance determination was 100% in 2019 and 2020. Brian Dulude stated the average number of days from eligibility to IPE implementation was 144 in 2019 and 122 in 2020. Brian Dulude stated the compliance within 90 days was 83% in 2019 and 66.7% in 2020. He noted the highest hourly wage was \$20.20 in 2019 and \$26.44 in 2020; the lowest average hourly rate was \$10.50 in 2019 and \$11.25 in 2020. Brian Dulude stated the average hour wage was \$15.47 in 2019 and \$18.95 in 2020. He stated 3 individuals were placed in employment in 2019 and 1 individual was placed in 2020. Bob Kresmer inquired regarding the types of employment the deaf blind individuals obtained. Brian Dulude stated he did not have that specific information, although he would share some of the jobs that SBVID clients obtained. Ted Chittenden inquired whether any clients had lost employment due to COVID-19. Brian Dulude stated that some clients likely had lost employment due to the pandemic. Bob Kresmer inquired regarding RSA's efforts to provide outreach and to reach individuals that would be interested in VR. Brian Dulude stated SBVID continued to work with ASDB, FBC, and schools to reach youth, and the DES website also included information regarding SBVID services. Kristen Mackey stated that VR in general had a 14% decrease in referrals, which began in March. Ms. Mackey stated that as the agency began to open, staff would continue outreach efforts. Sue Kay Kneifel stated SBVID was working with the ASDB Director of itinerant services, to make connections with the Special Education Directors across the state and to streamline the referral process, which would include referrals for Pre-ETS services.

Brian Dulude stated SBVID clients had been placed in employment opportunities such as an a Senior Program Manager, a butcher, a server at a golf club, a Customer Service Representative at Petco, as an Administrative assistant at Achieve, a Massage Therapist, a Speech Language Pathologist, an Accounting Clerk, and a Case Worker at Achieve. He noted that businesses were hiring, and RSA was working with employment services and Arizona Job Connection to coordinate efforts to place individuals. Brian

Dulude stated that DES's timesheet platform had been updated recently, which made the program inaccessible to blind and visually impaired staff. Mr. Dulude stated the issue was elevated to DES, and the issue was resolved within 2 pay periods, which was a success for the agency. Brian Dulude stated that SBVID staff would be attending the upcoming NFB State Convention. Mr. Dulude stated SBVID was working on the position description for Karla Rivas-Parker's position, which would be posted soon. Brian Dulude stated SBVID staff had been teleworking and connecting with clients virtually. He noted that currently, there were 154 individuals on the Older Individuals who are Blind (OIB) wait list, in which 88 are waiting for rehabilitation teaching, 99 are waiting for Orientation and Mobility (O&M), 59 are waiting for Assistive Technology (AT), and 13 are waiting for Orientation to Disability services. Brian Dulude stated that many individuals were able to receive some services while waiting for other services. Mr. Dulude stated SBVID was able to offer a low vision assessment that could be offered virtually to assess an individual's needs for magnification and contrast. Bob Kresmer inquired whether SBVID had lost anymore staff. Brian Dulude stated SBVID lost one rehabilitation teacher and still did not have an O&M instructor. Terri Hedgpeth inquired whether SBVID would allow staff to attend other conventions, such as the AzCB state convention. Brian Dulude stated that as he became aware of state and national conventions, he would allow staff to participate in those conventions. Allan Curry inquired whether staff would continue to telework short term or long term. Kristen Mackey stated the agency would continue to evaluate the physical spaces, and to potentially shuffle leased space to state owned space, although the long-term goal would be to potentially have a greater virtual presence. Brian Dulude stated RSA was focused on how to re-open services to the BEP operators to develop guidelines to protect the operators. Terri Hedgpeth inquired whether any RSA staff would be reimbursed for Internet costs. Kristen Mackey stated the Arizona Department of Administration (ADOA) had recently developed a policy that indicated that remote work was considered an alternative workstation, and would therefore, not be reimbursed. Kristen Mackey stated RSA did pursue laptops and cell phones with Internet cards for staff to meet business needs.

BEP Program Update

Nathan Pullen stated the Business Enterprise Program (BEP) had been significantly affected by the COVID-19 pandemic. Mr. Pullen stated that all prisons had been closed to visitors, although some of the Administrative areas were open to the vendors. Nathan Pullen stated that almost all cafeterias had been closed, although BEP was able to open the Phoenix Medical Center cafeteria and partially open the Tucson Federal Courthouse Café. He noted that most vending routes were partially operating, as well as

the rest stops. Mr. Pullen stated BEP continued to hold monthly Arizona Participating Operators Committee (APOC) meetings, where operators discussed contingency plans and to reduce the expenditures budget and to limit repairs to the most critical. Nathan Pullen stated BEP was working to reduce staff costs and would utilize discretionary RSA funding for BEP operators to alleviate staff costs on the BEP budget. Nathan Pullen stated BEP would not fill the BEP Assistant Program Manager position currently and would reconsider in the future. Nathan Pullen stated BEP continued to offer support to the operators, whom still had expenses such as rent and utility and insurance on vehicles. Nathan Pullen stated BEP assisted operators by providing monthly payments to operators, which came from the operator's set aside funds. Nathan Pullen stated BEP continued to share information regarding additional funding sources such as the Small Business Association PPE loan, various grant opportunities, and small business grants. Nathan Pullen stated BEP operators were eligible for unemployment assistance as well. Nathan Pullen stated that any BEP buildings would need to have at least 75-80% occupancy before considering re-opening in order to be viable. He noted that BEP had installed plexi glass at the cash registers and social distancing stickers and had provided PPE to staff.

Nathan Pullen stated BEP continued to develop new sites, such as the Yavapai vending route, and a Starbucks in the Chandler Library. Nathan Pullen stated BEP had developed micro markets in the Department of Education and Department of Health buildings and continued the remodel of the Swift Cafeteria. Nathan Pullen stated BEP received approval to send a letter to Fort Huachuca, requesting to renew the food service contract for another 5 years. Nathan Pullen stated 3 BEP operator trainees were close to finishing when the first shut down occurred in March and had a couple of days of on the job training to complete. Nathan Pullen stated the President ordered a Presidential Executive Order, which allowed Governors to permit additional sales for food trucks and vendors. Nathan Pullen stated the Executive Order allowed food trucks to park at rest stops but did not include language regarding competition to BEP operators. Mr. Pullen stated the food truck vendors were selling fresh food, but were also selling soft drinks, which were taking business from BEP vending.

Bob Kresmer inquired whether the council wanted to make recommendations regarding the Executive Order, which had placed competition on BEP operations. Allan Curry stated that many food service operations were open, and he recommended the temporary Executive Order to end.

Allan Curry motioned that the council recommend to the Governor's Office to end the temporary food permit program at the roadside rest stops. Ted Chittenden seconded the motion. Nathan Pullen stated the council could

also recommend inserting a provision that BEP not be in competition with food trucks. Bob Kresmer stated the council could begin the discussion to end the temporary food permit. Terri Hedgpeth inquired regarding the number of rest stops that had opened, and whether the eating-in capacity had been reduced. Bob Kresmer stated he would discuss that with the Governor's Office as well. Bob Kresmer called for the vote. The vote was passed by majority vote, with Terri Hedgpeth in opposition. Bob Kresmer commended Brian Dulude and Kristen Mackey regarding the request for a single contract with Fort Huachuca. Scott Weber stated Fort Huachuca remained open, and they would open the dining while adhering to social distancing measures.

ASDB Report

Lisa Yencarelli stated Arizona State Schools for the Deaf and Blind (ASDB) had been working to prepare for the upcoming school year. Lisa Yencarelli stated the students served in local school districts would follow the plans of the school districts and ASDB would ensure that students were receiving the materials and equipment they needed. Ms. Yencarelli stated some schools were providing in-school support and ASDB was working to determine whether the itinerant teachers would work with the students in the classrooms or virtually. Lisa Yencarelli stated the Governor had enacted benchmarks for schools to open, therefore ASDB and the Phoenix Day School for the Deaf (PDSB) began virtual instruction for students and would continue until it was safe to open the schools. She noted the campuses would evaluate the safety of the schools and could potentially open on September 8th, if the schools met the benchmarks. Lisa Yencarelli stated ASDB developed instructional learning boxes, which included the necessary materials for students to complete their work. She stated that ASDB also provided hot spots to students that would participate in the residential programs. Lisa Yencarelli stated that in preparation to open, ASDB had developed a manual that provided instruction on meal times, recess, cleaning, face masks, temperature checks, procedures for parents to pick up their children, and the removal of non-necessary furniture to allow students to be distanced in the classrooms. Bob Kresmer inquired regarding the early childhood intervention program. Lisa Yencarelli stated the early learning program continued to be offered virtually and staff were not going into homes yet. Bob Kresmer inquired how ASDB was able support staff and to provide technology training. Lisa Yencarelli stated ASDB provided training to staff on how to use Google and Zoom and had trained over 250 staff members on the various virtual platforms. Bob Kresmer inquired whether students were able to receive materials in Braille. Lisa Yencarelli stated the Braille production staff were back at work and were sending those materials to the students. Ted Chittenden inquired whether there had been any issues

regarding the education of students with disabilities related to social distancing. Lisa Yencarelli stated ASDB continued to work with the families, and to ensure that students had access to the education in the classrooms if necessary due to the complexity of virtual learning. Bob Kresmer stated that FBC had partnered with ASU and was offering TVI certification to undergraduates, and that 12 students were currently enrolled in distance learning until students could return to the classrooms. Julie Oliver noted that 13 students had signed up for the classes, virtually and in the classroom. Bob Kresmer inquired whether the program would run for 2 years. Julie Oliver stated the program would run for 2 years.

GCBVI Committee Reports

Public Information

Ted Chittenden stated he had received the AT Committee and Independent Living (IL) Committee reports and he was waiting to receive the rest. Ted Chittenden motioned that once the GCBVI Annual Report was completed, the Public Information Committee have permission to submit the report without Full Council approval. Bob Kresmer called for a second to the motion in which none was received. Ted Chittenden requested the Chairs of the Deaf-Blind Issues, Legislative and Public Policy, Education, and Employment Committees submit their reports quickly as well as the GCBVI Chair report. Ted Chittenden stated he would also like to request success stories from VR and SAAVI. Mr. Chittenden stated that David Steinmetz had agreed to become the Public Information Committee Chair when his term ended in December.

Employment Committee

Nathan Pullen stated the Employment Committee would be providing a co-presentation with the AT Committee at the upcoming VRATE conference. Nathan Pullen stated that Ben Fox had also rejoined the committee and had assisted in developing a video, that would be shared with the new VR clients once completed.

Ex-Oficio Member and Blindness Community Organization Updates

Arizona Talking Book Library

Janet Fisher stated the library continued to offer services remotely and noted that more patrons were using the multibook cartridges. She stated the multibook cartridges allowed users to obtain recently published and audio recorded books sent to them, which extended the check out time to 3

months. Ms. Fisher stated the library had some concerns regarding postal services, and noted the library sent materials as Free Matter for the Blind through the post office, and some patrons had experienced delays in receiving materials. Janet Fisher stated that any updates to BARD for Viktor Reader would come directly from Viktor Reader. Ms. Fisher stated she had not received any information regarding the AT Committee's assistance in providing webinars to assist users in downloading BARD to their phones, although she would welcome any assistance. Janet Fisher stated the outreach volunteers would provide more virtual outreach for several months. She added that another library newsletter should be in the mail the following week.

Arizona Center for the Blind and Visually Impaired (ACBVI)

Jim LaMay stated that he would remain at ACBVI until the end of September to assist in the agency's virtual audit that would begin. Mr. LaMay stated the new Executive Director would be officially appointed in early September, and he would ensure that individual was introduced to the council and consumer groups. Jim LaMay stated the agency was raising funds for clients that expressed interest in participating in virtual events but were unable to due to a lack of technology. Jim LaMay stated ACBVI would hold an art event of September 3rd and a Going Blind virtual movie streaming on September 8th. Jim LaMay stated that an Occupational Therapist and an individual working on master's in counseling would begin as virtual interns and would participate in meetings with clients.

Agenda Items and Date for Next Meeting

The next meeting of the GCBVI Full Council will be on November 20, 2020 from 12:30 pm to 3:00 pm.

Announcements

Julie Oliver stated that FBC was hiring for an O&M Specialist to support the itinerant position, and a School Nurse. Ms. Oliver noted that FBC had been operating virtually, which had encouraged students to access information virtually, and had been largely successful.

Jim LaMay suggested the council receive the reports and metrics prior to the meeting, so that council members could review the information and allow more time for questions and discussion.

Call to the Public

A call to the public was made with no responses forthcoming.

Adjournment of Meeting

Ted Chittenden moved to adjourn the meeting. Bob Kresmer seconded the motion. The meeting was adjourned at 3:15 pm

As of June 30, 2020, the statistics are:

The total number of individuals in the VR program was 976
The total number of Veterans in VR Program was 31
The total number of individuals in the OOS was 0
The total number of individuals in Priority Two was 0
The total number of individuals in Priority Three was 0
The number of VR applications was 176
The average number of days from application to eligibility was 49.6
The median number of days application to eligibility was 42
The eligibility determination compliance within 60 days was 85.6%
The number of new plans written was 870
The average number of days from eligibility to IPE implementation was 129.9.
The median number of days from eligibility to IPE implementation was 106
The IPE implementation compliance within 90 days was 54.4%
The highest hourly wage of successful employment outcomes was \$65.10
The lowest hourly wage of successful employment outcomes was \$9.00
The average hourly wage of successful employment outcomes was \$19.24
The number of clients placed was 52
The number of clients closed successfully was 61

As of June 30, 2020, the Deaf Blind Population statistics:

The total number of individuals in the VR program was 48
The total number of Veterans in VR program was 1
The total number of individuals in the OOS was 0
The total number of individuals in Priority Two was 0
The total number of individuals in Priority Three was 0
The number of VR applications was 7
The average number of days from application to eligibility was 40.8
The median number of days from application to eligibility was 45
The eligibility determination compliance with 60 days was 100%
The number of new plans written was 24
The average number of days from eligibility to IPE implementation was 120
The median number of days from eligibility to IPE implementation was 112.5
The IPE Implementation Compliance within 90 days was 66.7%
The highest hourly wage of successful employment outcomes was \$26.44
The lowest hourly wage of successful employment outcomes was \$11.25
The average hourly wage of successful employment outcomes was \$18.85
The number of clients placed was 1
The number of clients closed successfully was 2